

February 23, 2021



Dear Property Owner,

Pittsylvania County would like to apologize for the poorly worded letter mailed February 10th regarding the 2022 reassessment. We regret that our letter has caused confusion and concern among many citizens. **Our reassessment team will not ask to come inside your home**, though you may invite them inside if you have any significant damages or renovations that you think may impact your property value.

Periodic reassessment of property value is required by Virginia Code Section 58.1-3252 and is done to ensure that every resident pays the amount of taxes their property warrants. Pittsylvania County performs reassessment every four (4) years.

Pittsylvania County hired Brightminds, LLC, to perform the 2022 reassessment; they are utilizing unmanned aerial drone photography to survey every home and building. The Brightminds appraiser may visit your home in-person if they find discrepancies between drone footage and previously recorded property data. They may also visit your property if you have recently obtained a building permit. We anticipate that less than 10% of our residents will be visited in-person by the reassessment appraiser. The appraiser will be wearing a bright safety vest, displaying two forms of identification in plain sight, and complying with all COVID-19 precautions.

If you would like to completely avoid in-person contact with the reassessment team, but desire to report interior changes that you believe may affect your home's value, you may send photos to **reassessment@pittgov.org** or call Brightminds at **434-483-4361**.

To date, the reassessment team has captured aerial photographs of roughly 72% of Pittsylvania County properties and visited 10% for frontal photographs. Your updated value will be mailed to you in the early fall of 2021, at which point we will provide more information about the appeals process.

Our previous letter also said that "assumptions will be applied" if the reassessment team cannot view the inside of your home. To clarify, this means **it will be assumed that the interior of your home is of similar quality and condition as the exterior of your home**. In other words, if the exterior of your home is built with high quality materials and is in good condition, the reassessment team will assume the interior is of similar condition and quality. This same process has been used in all prior reassessment projects.

If you haven't already, please consider filling out the information request included in the first letter. You may also learn more about the reassessment process, find a printable copy of the information request, or submit the information request online at **<https://pittsylvaniacountyva.gov/594/Reassessment>**. If you have questions about your current property information, you can visit the GIS section of our website. You can also call Pittsylvania County at **434-432-3581** with any questions. Again, we are sorry for the miscommunication and we appreciate your help with the 2022 reassessment.



David Smitherman
County Administrator

Scan here to learn more about
Reassessment and fill out your information request



Nicholas Morris
Project Manager